

Civilian Police Oversight Agency

Finding Letters of the CPOA

The CPOA Executive Director's findings in each case are listed below. The following notifications of the findings were provided to the citizen(s) during May 2026. If applicable, these findings will become part of the officer's file.

001-26	002-26	004-26	006-26	007-26
009-26	012-26	040-26	135-25	193-25
274-25				

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 11, 2026

Via Email

Re: CPC # 001-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 01/06/2026, K M submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident on 12/19/2025 at 1300 hours at 734 San Mateo Southeast. Mr. M reported that his property was damaged after a vehicle crash and that he went outside to take photographs and collect information. Police Service Aide (PSA) H attempted to stop Mr. M and told him to stay on the sidewalk because he did not want him taking pictures or collecting witness information. PSA H told Mr. M multiple times that all the involved individuals were insured and that the information, along with the witness information, would be in the report. PSA H lied about both individuals having valid insurance and insinuated that PSA H had a personal relationship or a crush on a young driver.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Police Service Aide D

Other Materials: Email Communications

Date Investigation Completed: April 8, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

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2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

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3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

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4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

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Policies Reviewed: 2.48.4.B.1.c: inventory tow, 2.8.5.A: Mandatory Recording

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

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6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

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Additional Comments:

2.48.4.B.1.c: It was determined that PSA D failed to conduct an inventory search of two vehicles that he towed. He also failed to fill in the damage section of the Tow-In Report, and failed to create a Tow-In Report for one of the two vehicles he towed. He also did not provide the Owner's information on the Tow-In Report.

2.8.5.A: It was determined that PSA D failed to activate his OBRD for a mandatory recording event while on scene at a traffic crash where he had contact with citizens.

The CPOA recommends an 8 hour suspension and a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 11, 2026

Via Email

Re: CPC # 001-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 01/06/2026, K M submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident on 12/19/2025 at 1300 hours at 734 San Mateo Southeast. Mr. M reported that his property was damaged after a vehicle crash and that he went outside to take photographs and collect information. Police Service Aide (PSA) H attempted to stop Mr. M and told him to stay on the sidewalk because he did not want him taking pictures or collecting witness information. PSA H told Mr. M multiple times that all the involved individuals were insured and that the information, along with the witness information, would be in the report. PSA H lied about both individuals having valid insurance and insinuated that PSA H had a personal relationship or a crush on a young driver.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Police Service Aide H

Other Materials: Email Communications

Date Investigation Completed: April 8, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.4: Public Welfare, & 1.1.5.C.2: Misconduct,

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



Policies Reviewed: 2.16.5.C.1: Timeliness of Reports

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

1.15.A.4: It was determined that PSA H acted within the scope of his authority in asking Mr. M and his son to stay on the sidewalk for safety reasons. No evidence was submitted or reviewed that would indicate that he lied to Mr. M about anything or that he told him to stop taking any photographs.

1.1.5.C.2: It was determined that PSA H did not let his personal friendships affect his official decisions. No evidence was submitted or reviewed that would indicate that he had a crush on one of the young drivers, or any previous relationship/friendship with either.

2.16.5.C.1: It was determined that one of the vehicles with a temporary tag had incorrect information associated with it which required PSA H to visit a junkyard to clarify this information. PSA H was under direct supervision of his sergeant, who advised that the report was completed and approved in a timely manner once the information was located. PSA H's sergeant acknowledged that he was aware the report would be late as a result of misinformation related to one of the vehicles.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 11, 2026

Via Certified Mail

Re: CPC # 002-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 01/07/2026, C [redacted] S [redacted] submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident on 01/02/2026 at 2042 hours at 2nd and Menaul. Ms. S [redacted] reported that she had a tow sheet and indicated that she believed her rights were violated.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): N/A

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer H

Other Materials: tow in report

Date Investigation Completed: March 31, 2026

FINDINGS

Policies Reviewed: General Order 1.1.5.A.1

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



Policies Reviewed: Procedural Orders 2.48.4.B.1.b & 2.48.4.B.1.c

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

1.1.5.A.1 - It was determined based on the evidence reviewed, that, Officer H acted professionally, remained patient with Ms. S during the incident and did not violate the policy in question.

2.48.4.B.1.b - It was determined based on the evidence reviewed and interviews conducted that Officer H did not generate an APD Original/ Incident Report for the towing of Ms. Scott's vehicle for documentation purposes. There were additional elements missing such as the tow driver's signature and how Ms. S left after the officer mentioned a location to await a ride.

2.48.4.B.1.c- It was determined that Officer H violated the policy in question because he did not complete the vehicle property inventory or list it in the tow-in report before the vehicle was towed.

The CPOA recommends a written reprimand and an 8 hour suspension for the violations.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 20, 2026

Via Certified Mail

Re: CPC # 004-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 01/08/2026, C [redacted] r G submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding incident 250104497 on 10/18/2025 at 009-26. Mr. G [redacted] reported that Officer G responded to a burglary at his residence and failed to act on an admission of guilt received via Facebook Messenger by A [redacted] W. Officer G failed to detain the suspect, failed to recover the stolen property, and took no investigative action to secure the scene or evidence.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer G

Other Materials: Email Communications, SOP 2-16

Date Investigation Completed: April 24, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.4; Public Welfare

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



Policies Reviewed: 2.60.4.D.1.a; Concluding Preliminary Investigation

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



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Additional Comments:

1.1.5.A.4: It was determined that Officer G was never shown any text messages by Mr. G indicating an admission of guilt by a person named A W. When Officer G responded to his residence, Mr. G only mentioned a person named D Glerup, whom he believed had stolen items from his house. Although Mr. G accused D Glerup of theft, there was no evidence to establish probable cause for an arrest.

2.60.4.D.1.a: It was determined that Officer G failed to refer this case to Impact Detectives as promised to Mr. G. There was a preponderance of evidence that supported a violation of APD Policy with regard to the referral to Impact Detectives as promised by Officer G. He told Mr. G that he would refer the case to Impact, but according to the police report located for this incident, Impact Detectives were not tagged. Officer G did not submit his police report by the end of his shift. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 22, 2026

Via Email

Re: CPC # 006-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

C F reported that he hasn't been in contact with the "Victim" since Sept/Oct 2023 and the home address listed in the report is an Office Depot in Albuquerque. Mr. F reported he hasn't been in New Mexico for about four years, but the police report states the alleged crime was committed May 26th 2026. He reported that he had a copy of a falsified report and that no city of "Azle" exists in New Mexico. Mr. F reported that the arrest date listed was 06/02/2024, and he was at work in Texas on that date. He reported that Officer H had tampered with and doctored the report.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer H

Other Materials: Email Communications, criminal complaint, and timecard.

Date Investigation Completed: April 21, 2026

FINDINGS

Policies Reviewed: 1.1.6.A.6.a (Conduct)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



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Additional Comments:

1.1.6.A.6.a: It was determined that Officer H did not falsify, tamper, or doctor her police report, and that the listed incident date year in the report was a typographical error. The discrepancies reported by C [redacted] or F [redacted] were found to be in the criminal complaint, which was not completed by Officer H but the SHIELD Unit and automatically populating systems. The address 2446 vs 2646 was corrected by Records, but the Courts pulled the information before the report was approved. The system automatically pulled Azle from the report without the additional context of Mr. F [redacted] living in Texas. A summons is considered an arrest in NM and the violation was allegedly texting the individual that had the restraining order.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 14, 2026

Via Email

Re: CPC # 007-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 01/12/2026, D V R submitted an online complaint to the Civilian Police Oversight Agency (CPOA) for an incident on 12/13/2025 at approximately 1339 hours at the Coronado Mall located at 6600 Menaul Northeast. Mr. V iana R reported that he was battered, and upon receiving the report, discovered that the provided license plate number that he photographed was incorrect, and believed the case was not being pursued further.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer G

Other Materials: Email communications and photograph submitted by the citizen.

Date Investigation Completed: April 22, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

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Policies Reviewed: 2.60.4.C.1.e

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

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3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

Policies Reviewed: 2.16.5.B.5

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☒

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

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Additional Comments:

2.16.5.B.5: It was determined that the suspect's license plate number was inaccurately listed in the narrative of the incident report, but it did not rise to the level of misconduct. Officer G also wrote a supplemental report to remedy the inaccuracy and confirmed that the correct license plate number had been listed in the CAD and was run through MVD/NCIC.

2.60.4.C.1.e: It was determined that Officer G, as the primary officer, did not ensure that all tasks necessary to complete the preliminary investigation were performed, including attempts to locate video surveillance footage and to use police databases and resources to locate the suspect vehicle.

The CPOA recommends a letter of reprimand for the involved officer.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

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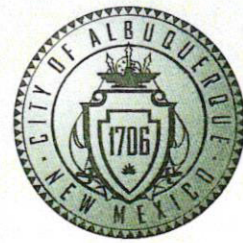
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 22, 2026

Via Email

Re: CPC # 006-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

C r F reported that he hasn't been in contact with the "Victim" since Sept/Oct 2023 and the home address listed in the report is an Office Depot in Albuquerque. Mr. F reported he hasn't been in New Mexico for about four years, but the police report states the alleged crime was committed May 26th 2026. He reported that he had a copy of a falsified report and that no city of "Azle" exists in New Mexico. Mr. F reported that the arrest date listed was 06/02/2024, and he was at work in Texas on that date. He reported that Sergeant K signed off on the report.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Sergeant K

Other Materials: Email Communications, criminal complaint, and timecard.

Date Investigation Completed: April 21, 2026

FINDINGS

Policies Reviewed: 1.1.6.A.6.a(Conduct)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



Policies Reviewed: 2.16.5.C.1 (Reports)

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

1.1.6.A.6.a: It was determined that, based on the review of the evidence, Sergeant K did approve Officer H's report; however, it was found not to have been doctored by her, as reported by Christopher F. It should be noted that there was no evidence provided by Mr. F to substantiate that the report had been doctored.

2.16.5.C.1: It was determined that, based on the review of the evidence, Sergeant K did not complete the review and approve Officer H police report within three (3) work days of when it was submitted. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 22, 2026

Via Email

Re: CPC # 009-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 01/23/2026, J K submitted an online complaint to the CPOA regarding an incident that occurred on 11/24/2025 at 0830 hours. Mr. K indicated that the video of the offenders from the smoke shop was never obtained for the burglary investigation, even though he mentioned it several times.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer B

Other Materials: Email Communications & SOP 2.16.

Date Investigation Completed: April 16, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

Policies Reviewed: 2.60.4.C.1.e (Conducting the Preliminary Investigation)

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☒

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

It was determined that Officer B did not attempt to contact the smoke shop to obtain statements or secure evidence. Officer B did not note the existence or availability of the smoke shop evidence in his report so that the impact detective would know it existed. He did not advise the digital recovery unit. Officer B did not complete and submit the required report by the end of his shift as mandated in 2.16.5.C.1. The evidence from Maverick was secured by DIVRT on 12/17/2025, but there was no indication that the evidence from the smoke shop was ever requested or obtained. It was important that the report be submitted by the end of the shift, as required, due to the theft of property, including identification and charge cards that were actively being used. In addition, the report would need to be routed promptly so that others could secure the documented evidence. The CPOA recommends a written reprimand for the policy violation.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 15, 2026

Via Email

Re: CPC # 012-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

Ms. Rashauna B was involved in a crash without insurance. She and her mother, Ms. P B asked to leave, and the PSA confirmed they could. As they unloaded the vehicle, they heard someone shouting commands, which alarmed and frightened them, especially due to the aggressive demeanor of a large man. Sergeant J. accused them of leaving the scene of an accident, despite their explanations that PSA H. had told them they could leave and that they had apologized for any misunderstanding. Sergeant J. warned them they were lucky he found them, threatened to cite Ms. P. B and told them to "Shut up" when they tried to speak. He later issued no citations but handed them a card and left, with Ms. P. B describing his behavior as uncalled for and inhumane.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: PSA H

Other Materials: None

Date Investigation Completed: April 29, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.4

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



Policies Reviewed: 2.16.5.C.1

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

1.1.5.A.4 - Based on this investigation, it was found that PSA H did not give Ms. P. B and her daughter, Ms. R. B permission to leave the scene. He was professional during his interactions with all parties involved. It was determined that, based on the evidence reviewed and interviews conducted, PSA H did not violate the policy in question.

2.16.5.C.1 - Based on this investigation, it was found that although PSA H turned in his crash report two days late, he submitted Supplemental Report #260005338 (Mark 43 system) on the same date as the incident, 01/20/2026, which contained details from the crash investigation, including his contact with Ms. R. B the findings of his investigation that resulted in Ms. R. Budd receiving several citations, and Ms. R. B leaving the scene with her mother prior to receiving the citations. This was sufficient for documentation purposes.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 22, 2026

Via Email

Re: CPC # 012-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

Ms. Rashauna B [redacted] was involved in a crash without insurance. She and her mother, Ms. P B [redacted] asked to leave, and the PSA confirmed they could. As they unloaded the vehicle, they heard someone shouting commands, which alarmed and frightened them, especially due to the aggressive demeanor of a large man. Sergeant J. accused them of leaving the scene of an accident, despite their explanations that PSA H. had told them they could leave and that they had apologized for any misunderstanding. Sergeant J. warned them they were lucky he found them, threatened to cite Ms. P. B [redacted] and told them to "Shut up" when they tried to speak. He later issued no citations but handed them a card and left, with Ms. P. B [redacted] describing his behavior as uncalled for and inhumane.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Sergeant J

Other Materials: None

Date Investigation Completed: April 29, 2026

FINDINGS

Policies Reviewed: 1.1.5.C.2

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



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4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

It was determined that, based on the evidence and interviews, it was concluded that the misconduct allegations against Sergeant J were unsubstantiated. While he did raise his voice during contact with Ms. Paula and Rashauna B , the recordings did not show aggression or demeaning language. The evidence indicated that Ms. R. B knew she was not free to leave but left the scene anyway. According to PSA H's recordings, he did not tell the Budds they could leave. Sergeant J's tone and posture aligned with safety protocols, especially since he was alone with the two individuals and the vehicle's cargo was open and filled with unknown items. Footage confirmed he handed out case cards, explained the next steps, and did not use physical force or force anyone to the ground, even though Ms. P. B said he loomed over her daughter and ordered them to sit. Ms. R. B sat on her own. The videos showed he never told them to "shut up" as alleged.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 22, 2026

Via Email

Re: CPC # 012-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

Ms. Rashauna B was involved in a crash without insurance. She and her mother, Ms. P B asked to leave, and the PSA confirmed they could. As they unloaded the vehicle, they heard someone shouting commands, which alarmed and frightened them, especially due to the aggressive demeanor of a large man. Sergeant J. accused them of leaving the scene of an accident, despite their explanations that PSA H. had told them they could leave and that they had apologized for any misunderstanding. Sergeant J. warned them they were lucky he found them, threatened to cite Ms. P. B and told them to "Shut up" when they tried to speak. He later issued no citations but handed them a card and left, with Ms. P. B describing his behavior as uncalled for and inhumane.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: PSA S

Other Materials: None

Date Investigation Completed: April 29, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

Policies Reviewed: 2.48.4.B.1.c

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☒

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☐

Additional Comments:

2.48.4.B.1.c - It was determined, based on the evidence reviewed and interviews conducted, that PSA S violated the above-referenced policy, which was not alleged in the original complaint but was discovered during the investigation, by not conducting an inventory of the property of the vehicle to be towed, and listing that property on the APD Tow-In Report. PSA S also failed to obtain the Wrecker Operator's signature per APD Policy #2.48.4.B.1.b.ii. The CPOA recommends a written reprimand.

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The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 22, 2026

Via Email

Re: CPC # 012-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

Ms. Rashauna B was involved in a crash without insurance. She and her mother, Ms. P B asked to leave, and the PSA confirmed they could. As they unloaded the vehicle, they heard someone shouting commands, which alarmed and frightened them, especially due to the aggressive demeanor of a large man. Sergeant J. accused them of leaving the scene of an accident, despite their explanations that PSA H. had told them they could leave and that they had apologized for any misunderstanding. Sergeant J. warned them they were lucky he found them, threatened to cite Ms. P. B and told them to "Shut up" when they tried to speak. He later issued no citations but handed them a card and left, with Ms. P. B describing his behavior as uncalled for and inhumane.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: PSA O

Other Materials: None

Date Investigation Completed: April 29, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

Policies Reviewed: 2.48.4.B.1.c

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

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6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

2.48.4.B.1.c - It was determined, based on the evidence reviewed and interviews conducted, that PSA O violated the above-referenced policy, which was not alleged in the original complaint but was discovered during the investigation, by not conducting an inventory of the property of the vehicle to be towed, and listing that property on the APD Tow-In Report. PSA O also failed to obtain the Wrecker Operator's signature per APD Policy #2.48.4.B.1.b.ii. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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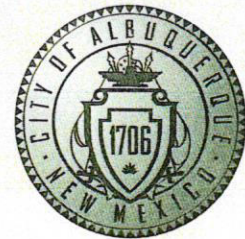
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 21, 2026

Via Email

Re: CPC # 040-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Mohammad K reported that Officer M was professionally negligent in his duties because he used an old address for him, which resulted in him missing court and the case being dismissed. Mr. K also reported that an arrest warrant was issued for him because he failed to appear regarding a criminal case filed against him. He reported Officer M used an old address he hadn't used in eight years.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer M

Other Materials: Email Communications and court-related items.

Date Investigation Completed: April 22, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

Policies Reviewed: 2.60.4.C.1.e (preliminary investigation)

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☒

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

The incorrect address initially caused the case where Mr. K [redacted] was listed as a victim to be dropped when he failed to show. Officer M did not confirm Mohammad Khan's address in Mark43. He had used Mr. Khan's previous address and not his current address, which was listed on Mr. Khan's driver's license. Officer M acknowledged that not confirming Mr. Khan's address was his mistake. Officer M had not documented attempts to reach Mr. Nassar for his statement about the incident. When Mr. Nassar reached out to police about the same incident, Officer M then reviewed the same evidence and reached completely different conclusions depending on which party he was with. These are all elements to demonstrate that the tasks of the preliminary investigation were not completed. Officer M mentioned he was fairly new at the time and still learning. The CPOA does not have jurisdiction to affect any court cases or authority to instruct APD what to file in court. Mr. K [redacted] raised a concern late in the investigation regarding a supervisor's unresponsiveness to calls. The issue was reviewed, but the available evidence demonstrated that an additional subjecting of the sergeant was unwarranted.

The CPOA recommends a written reprimand against the officer for the violation.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by

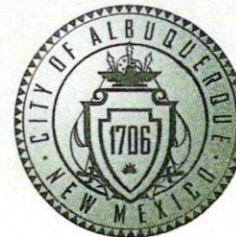


Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY



May 26, 2026

Via Email

Re: CPC # 135-25

COMPLAINT:

Ms. C reported that she was pulled over for speeding and that the officer was rude and trigger-happy. After telling the officer she didn't have insurance, he told her to hand over the keys to her vehicle, which would be towed. The officer opened the vehicle's door without permission and removed her purse. The officer refused to look at her insurance after he told her she had time to find it. The officer and the sergeant had their hands on their firearms and refused to provide their names verbally upon request. The officer threatened to arrest her and her husband if they didn't get away from the vehicle, and stated, "You need to get away... shut up or I'm going to arrest you."

Ms. C did not participate in the investigative process.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: No

Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Officer C

Other Materials: Email Communications.

Date Investigation Completed: May 13, 2026

FINDINGS

Policies Reviewed: General Order 1.1.5.A.4 and General Order 1.1.6.A.2

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

1.1.5.A.4: It was determined that Officer C did not violate the policy in question, as during the review of the OBRD Videos, the Investigator did not observe Officer C being rude, argumentative, behaving aggressively, or having his hand on his firearm. OBRD Video also confirmed that at the time of the stop, Ms. C told Officer C that the vehicle she was driving did not have insurance. It was noted that the insurance Ms. C obtained while on the scene would not take effect until 12:00 am, leaving the vehicle Ms. C was driving uninsured at the time of the incident and giving Officer C the right to tow it. Regarding the allegation that Officer C opened the door to Ms. C vehicle without permission, it was noted that at that time Officer C was completing the inventory portion of the tow, which was required by SOP.

1.1.6.A.2: Ms. Carzares reported that Officer C did not provide his name and badge number when she requested it. It was determined through OBRD Video review that Officer C did not violate the SOP in question as he provided his name and badge number when requested at the scene.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 26, 2026

Via Email

1

Re: CPC # 135-25

COMPLAINT:

PO Box 1293

On 07/01/2025, E C submitted a telephone complaint to the Civilian Police Oversight Agency (CPOA) staff regarding an incident that occurred on 07/01/2025. Ms. C reported she was pulled over for speeding and Sergeant T told her that if didn't listen to the officer, he would arrest her. Ms. C reported that Sergeant T refused to provide his badge number and name upon request.

Albuquerque

Ms. C did not participate in the investigative process.

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: No

Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Sergeant T

Other Materials: Email Communications.

Date Investigation Completed: May 14, 2026

1

FINDINGS

Policies Reviewed: General Order 1.1.5.C.3 and General Order 1.1.6.A.2

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



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5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



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Additional Comments:

1.1.5.C.3- After a review of the OBRD Videos, the Investigator did not observe Sergeant T tell the complainant that if she did not listen to the officer, he would arrest her, per the complaint. The Investigator also did not observe Sergeant T with his hand on his firearm during his interaction with the complainant and her husband. It was determined that there was no evidence noted or provided to suggest that Sergeant T violated the SOP in question.

1.1.6.A.2- It was determined that Sergeant T did not violate the SOP in question, as a review of the OBRD Video noted that he provided his name and badge number when requested at the scene.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 26, 2026

Via Email

Re: CPC # 193-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 09/09/2025, M H submitted a telephone complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred at 0800 hours on 09/09/2025 on northbound I-25 near the San Mateo Boulevard exit. Ms. H reported that a female PSA arrived on the scene and was nonchalant toward her. She asked the PSA why several police and sheriff vehicles had driven by her while she was waiting and the PSA stated, *"I don't know, maybe they're going to a high-priority call. If you argue with me, I am going to leave."* The PSA returned to her vehicle and sat there for forty-five minutes to an hour until the tow truck arrived. The PSA began talking to the tow truck driver about Ms. H and pointed her finger at Ms. H and that the PSA had no compassion and rolled her eyes at her.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): N/A

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: PSA E

Other Materials: Email Communications.

Date Investigation Completed: May 19, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

Policies Reviewed: General Order 1.1.5.A.4

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☒

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

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☐

Additional Comments:

1.1.5.A.4- It was determined that, after a review of the OBRD Videos, it was confirmed that some of the comments reported by Ms. H about what PSA E had said to Ms. H on the scene were accurate. Others were not said in the same manner as described. However, PSA E did not do or say anything that rose to the level of a violation of the SOP in question. It was noted that a help truck was on the way, Ms. H did not ask PSA E for any specific additional assistance, and PSA E remained on the scene while the help truck assisted Ms. H

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 11, 2026

Via Email

Re: CPC # 274-25

COMPLAINT:

On 12/19/2025, D Ellis submitted a complaint in person to the CPOA regarding an incident on 12/19/2025. Mr. E reported that two officers were determined to harass him by patrolling for him and writing him citations every time he was stopped. He mentioned that Officer C1 had asked him, while at a park on 8th Street during the spring or summer, whether he thought of him as a gang member or as being in a gang. He indicated that the two officers had contacted him three times and issued him one citation. He indicated that the officers contacted him downtown, and after an exchange of words regarding his feeling harassed, Officer C2 told him that he was done with him. Officer C2 passed by him thirty to forty minutes later, and, not having been able to issue him a citation as he had threatened to do.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): N/A

CAD Report(s): Yes

Complainant Interviewed: No

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer W

Other Materials: Email Communications & Citation.

Date Investigation Completed: March 19, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.1 (Conduct)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



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Additional Comments:

1.1.5.A.1: It was determined that Officer W was not harassing Mr. E but assisting Officer C with an enforcement action. Officer W did not tell Mr. E during this incident that he was done with him or mention gangs. Officer W did not issue or threaten to issue Mr. E a citation during this incident. Officer W was patient, calm, and professional while interacting with Mr. E.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

May 11, 2026

Via Email

Re: CPC # 274-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 12/19/2025, D E submitted a complaint in person to the CPOA regarding an incident on 12/19/2025. Mr. E reported that two officers were determined to harass him by patrolling for him and writing him citations every time he was stopped. He mentioned that Officer C1 had asked him, while at a park on 8th Street during the spring or summer, whether he thought of him as a gang member or as being in a gang. He indicated that the two officers had contacted him three times and issued him one citation. He indicated that the officers contacted him downtown, and after an exchange of words regarding his feeling harassed, Officer C2 told him that he was done with him. Officer C2 passed by him thirty to forty minutes later, and, not having been able to issue him a citation as he had threatened to do.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): N/A

CAD Report(s): Yes

Complainant Interviewed: No

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer C

Other Materials: Email Communications & Citation.

Date Investigation Completed: March 19, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.1 (Conduct)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



Policies Reviewed: 2.40.4.B.1.c.i.1 (Citation)

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

1.1.5.A.1: It was determined that Officer C was not harassing Mr. E but conducting an enforcement action. Officer C did not mention gangs to Mr. E during this incident. Officer C did issue, but did not threaten to issue, citations to Mr. E during this incident. Officer C was patient, tolerant, and professional while interacting with Mr. E.

2.40.4.B.1.c.i.1: It was determined that Officer C did not put the essential facts in the citation narrative, attempt to ask Mr. E for a telephone number or email address for the citation, or write refused when Mr. E walked away. The CPOA recommends a verbal reprimand and a policy revision regarding the misdemeanor enforcement SOP.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police